



ISS Mentorship Program: Frequently Asked Questions

I live in a region I do not think will allow me to be accepted into the program, should I still apply?

YES! You won't know if you don't apply. We are a 'worldwide' service that is recognized all over the globe. Wherever there is hockey, we like to be there.

Do I need to relocate to participate?

No. You are encouraged to go to hockey games that are in the area you currently reside in.

Can I participate while I have a full time job / am a full time student?

YES! We require you to join approximately one conference call a month, held in the evenings. Games, tournaments and Mentorship events are to be attended in your spare time outside of your full time employment or education.

I have a hockey-related job, do I still qualify?

*If you are working for an organization that does not have a RinkNet subscription, **you do not qualify**. If the organization you are working for has a RinkNet subscription, **you can participate in the program**. If you work for an organization in media, we will look at each applicant separately to determine qualification for the program.*

I am thinking about moving, will this affect my experience in the program?

No. It's entirely up to you to make your experience what it should be. If you are moving, just make sure you are able to view hockey in the next place you call home. Hockey is played all over, and as long as you continue to attend hockey games and create scouting reports while you move, you shouldn't see a difference in your experience with this Mentorship program.

How far do I have to travel for games?

It is entirely up to you how far you would like to travel. We do not cover any travel expenses, so you are not expected to travel outside your area, but you are free to attend games at any location.

Is there a required number of games I have to attend?

No. It is entirely up to you how many games you attend. This program is about developing your scouting skills at your own pace. The more games you attend, the more opportunities you have to practice creating scouting reports using RinkNet.



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How much does the Mentorship Program cost?

The 2017-2018 ISS Mentorship Program offers two different payment options. Option one is a one-time payment of \$1250.00 (plus applicable taxes) for the entire 9-month program. The second option is two payments of \$700.00 (plus applicable taxes) for the 9-month program. Payments are made in September and January. If you need other financial considerations, please let us know and we will attempt to provide a solution for you.

Are there any additional fees?

You will not be required to pay for any other materials in the 2017-2018 Mentorship Program. As part of the ISS Mentorship Program, you will receive an ISS ID Card, which will give you access to several levels of minor and junior hockey (excluding CHL and NCAA). There will be certain occasions/facilities that will require a payment to attend the game.

What do I get with the program?

As a member of the 2017-2018 ISS Mentorship Program, you will receive a full license to the RinkNet Scouting Software program which is valued at over \$3000. We also provide you with a FastHockey subscription (\$250.00), ISS apparel, ISS NHL Draft Guide, monthly conference calls with guest speakers from around the industry and a mentor for the full duration of the program.

Will I be able to get a CHL Pass?

Unfortunately, the Canadian Hockey League has placed a limitation on the number of CHL Passes that are available. Therefore, we will be unable to provide the CHL Pass as an option with the 2017-2018 ISS Mentorship Program. We have found in the past that our most successful Mentorship Scouts have placed a focus on scouting players at the minor hockey level, which eliminates the need for a CHL Pass.

What is the payment process?

You will be invoiced by our parent company 'HockeyTech Canada ULC,' upon your acceptance into the Mentorship Program. You will receive an email with payment instructions. Please note that these instructions will require a credit card. If you would like to make your payment without a credit card, please let us know.



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When are payments due?

The first payment for the program is due by September 1st, 2017. If you selected Option Two (two payments of \$700), your second payment will be due January 1st, 2018.

How many Scouts are accepted into the program?

We want to ensure that you receive continuous and personal feedback during the program. Therefore, we accept roughly 80 participants into the program on a yearly basis.

Will I receive a reference or certificate with the completion of this program?

YES! You will receive a certificate of completion. You may also receive a reference from Dennis MacInnis at his discretion based on performance throughout the year.

Can I opt out of the program before completion?

*No. Unfortunately you cannot opt out of this Mentorship once you have already paid your initial installment. That means you **will not** receive a refund of any of the payments you make if you decide to stop participating. No exceptions.*

Returning Participants

I'm a returning participant; I have paid and returned my agreement letter, but I still can't sign onto my RinkNet account.

Your RinkNet account was set to expire once your Mentorship from last year was completed. Now that you have paid, signed and returned your agreement letter, your expiry will be lifted. This means you'll have to do a "Backdoor Sync". Try to sign on to your RinkNet program. It will not allow you to sign on. Click the button that says "Access Sync". Once your sync has been completed, sign on again with the same username and password. If you continue to experience problems, contact HockeyTech by phone or email to resolve the issue.

I'm a returning participant; I have a new computer that I need the RinkNet program on.

Not a problem. Let HockeyTech know and we will order you a new install.



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